



## CALL FOR EXPRESSION OF INTEREST

### Personal Outcome Measures Pilot Project (1 Year Pilot Starting in February, 2020)

Abilities Manitoba is a network of service providers that exists to foster excellence in services to people with intellectual disabilities. Abilities is currently partnering with the Province of Manitoba (Community Living disABILITY Services) to trial the use of Personal Outcome Measures (POMs) within Manitoba as part of the Quality Framework.

More information on the Quality Framework is available at <https://abilitiesmanitoba.org/wp-content/uploads/2019/06/Quality-Framework-Public-Release-FINAL.pdf>

A pilot project will utilize POMs within six organizations that provide services to individuals with intellectual disabilities and evaluate the impact, data and benefits to inform possible future use in Manitoba. Healthy Child Manitoba and Social Innovation Office (HCSIO) is assisting with a thorough and robust evaluation of the impact of using POMs throughout the pilot. The evaluation will include organizations that will not utilize Personal Outcome Measures as a comparison group. This enables us to clearly evaluate whether the utilization of POMs is impacting people served and their service providers.

More information on Personal Outcome Measures can be found at <https://www.c-q-l.org/the-cql-difference/personal-outcome-measures>

Abilities Manitoba is seeking Expressions of Interest from organizations wishing to participate in the pilot. With the assistance of HCSIO, we will select up to 12 organizations, six of whom will utilize Personal Outcome Measures and six similar agencies that will not.

#### **Roles and Responsibilities of the participating organizations:**

##### Organizations using Personal Outcome Measures (Pilot group):

- Participate fully in the pilot for one year starting in February, 2020. Some training of leadership staff may occur prior to start of pilot.

This document is available in alternative formats. For assistance, please contact Leanne Fenez at [qa@abilitiesmanitoba.org](mailto:qa@abilitiesmanitoba.org) or 204-791-9319.

- Provide information on the use of POMs in relation to service delivery and planning at the individual, organizational and provincial levels.
- Assign and empower organizational staff to participate in the pilot, including supporting staff to attend required training offered.
- Encourage and facilitate use of POMs within the organization during the pilot. (Interviews and training would be provided without additional cost by Abilities Manitoba employees.)
- Support and facilitate transparent, respectful and meaningful information sharing and feedback opportunities with people served, their families and staff within the organization.
- Participate in pre- and post-pilot project surveys, focus groups and evaluation activities.

**Anticipated Benefits for organization/people served/families:**

- Increased appreciation and understanding of organizations' impact on people served
- Training and mentorship for organizational staff in Personal Outcome Measures
- Access to valid and reliable data with which to make decisions to improve quality of services on an individual and an organizational basis.
- Access to information with which to shape and inform person centred planning processes within the organization
- Opportunities for families and people served to share their thoughts and experiences that can shape future supports.
- Opportunity to be part of something really exciting in Manitoba!

**Organizations not using Personal Outcome Measures (Comparison group):**

- Participate fully in the pilot for one year starting in February, 2020.
- Facilitate and encourage people served, families and staff to participate in the evaluation activities.
- Support and facilitate transparent, respectful and meaningful information sharing and feedback opportunities with people served, their families and staff within the organization.
- Participate in pre- and post-pilot project surveys, focus groups and evaluation activities.



**Anticipated Benefits for organization/people served/families:**

- Personal Outcome Measure Training (4 day workshop) would be provided (no cost) to employees of your organization at the end of pilot as an expression of our appreciation for participating!
- Opportunity to be part of something really exciting in Manitoba!

Note: The evaluation and resulting report will not identify any participating organization and all evaluation results will be confidential.

Interested? Please send a letter expressing your interest and why your organization would add value to the pilot. Please include information on the number of people you serve, the number of staff you employ, the range of service models you offer and the cities, towns or communities in which you provide services. Please identify if you have past experience with the use of Personal Outcome Measures.

Our aim is to select 12 organizations that are diverse both geographically and in terms of the services they provide. We want to be sure that the pilot project effectively demonstrates the impact of POMs on people and organizations that support them, in a range of communities and service models. Selection of organizations will be guided by the Steering Committee of the Quality Framework project, HCSIO and available resources. For these reasons, we may not be able to select all organizations that submit interest but encourage all to apply! Interested organizations will be randomly placed in the Pilot or Comparison group, adjusting for size, service models, etc.

Please send expressions of interest to:

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Closing Date for Expressions of Interest: November 19<sup>th</sup>, 2019

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